

To: Jane Tear
From: Nivla Restaurant
Date: 9th June 2010.
Subject: Response to objection for premises License.

Thanks for meeting with me yesterday in which we discussed appropriated steps required to satisfy the objections received.

In direct response to the objections from Environmental Protection Team, Metropolitan Police Services Licensing Office and Residences, the Management of Nivla Restaurant has decided to make the following amendment to its License application.

Provision of regulated entertainment

e) **Live Music:** As a consequence of the objections received the management of Nivla Restaurant has decided to delete this activity from its application.

f) **Recorded Music:** The following days and times will now apply: Monday to Thursday 11am – 00:00 hrs, Friday to Saturday 10am – 02:00hrs and Sunday from 14:00 – 23:00 hr.

This will be played on a mini hi fi system on the ground floor as background music.

The basement will double up as a restaurant/ lounge with low and more relaxing music on an amplified hi fi system. It will also be used for private functions such as parties, meeting etc which may involve some music and dancing and this will be based on customer's booking usually for Fridays and Saturdays but cannot say the frequency. We are therefore in the process of installing a sound sensor in the basement to be able to keep amplified music to an acceptable level.

In regards to noise during function that requires amplified music in the basement area, noise reducing foam has been installed into the roof cavity on both the basement and ground floors. Speakers will be redirected so that sound bounces off the floor instead of the walls and ceiling to reduce disturbance to neighbours and all the doors will be kept shut at from 10pm till closing time. Both exit doors in the basements are fire doors with insulations stripes which reduces escape of noise. The emergency exit via the secondary stairway direct to the street would be closed from 10pm during regulated activities to help reduces noise level during the night. Fire exits will be clearly identified, clear of obstruction and locked at all times.

No movement of musical or amplification equipment will take place from the premises between 12:00 midnight and 8:00 am. Infact as we no longer required live music and the provision of making music there will no be a need for movement of musical or amplification equipment.

g) **Performances of Dance:** The following days and times will now apply: Monday to Thursday 11am – 00:00 hrs, Friday to Saturday 10am – 02:00hrs and Sunday from 14:00 – 23:00 hr. This will take place on the basement level of the premises. An extractor fan has been installed in the basement and currently there are two free standing circulating fans to provide ventilation. At present we are taking advice on the installation of several wall fans and other alternative cooling system. This process and imminent installation should happen by the end of June 2010.

Provision of entertainment facilities

i) **Making Music:** As a consequence of the objections received the management of Nivla Restaurant has decided to delete this activity from its application.

j) **Facilities for dancing Dancing:** As a consequence of the objections received the management of Nivla Restaurant has decided to delete this activity from its application

l) **Provision of late night refreshment**

The following days and times will now apply: Monday to Thursday 11pm – 00:00 hrs, Friday to Saturday 11pm – 02:00hrs.

With regards to people noise outside of the premises, we will limit the number of people going out for a cigarette to no more than five at a time. We will also not allow people to take there drinks with them when going out for a cigarette.

We are also going to put up notices on the exit and we will tell our patrons when they are paying there bills to leave the premises quietly and in an orderly manner without any disturbance.

We have installed a 6 camera CCTV system on the premises that is capable of capturing an image of every person that enters the premises from any entrance. The cameras will be live whenever the premise is in use. This will also act as a deterrent and as an additional control measure to anyone wanting to disturb this peace. The CCTV footage will be kept for a period of 30 days and will be available for inspection.

A personal licence holder will be on the premises most times but on the absent of the personal licence holder, permission will be given to a responsible individual.

m) **Supply of Alcohol**

The following days and times will now apply: Monday to Thursday 11am – 00:00 hrs, Friday to Saturday 10am – 02:00hrs and Sunday from 14:00 – 23:00 hr.

Staff will be trained to prevent the supply of alcohol to under age drinkers by adopting a challenge 21 policy for dealing with proof of age whereby staff will request customers to prove they are over 18 if they are believe to be under the age of 21.

To prevent drunkenness and disorderly conduct on the premises we will not sell or authorised to sell alcohol knowingly to a person who is drunk or who appears drunk.

We will not allow alcohol to be obtain for someone who is drunk

o) **Hours open to public:**

The following days and times will now apply: Monday to Thursday 7am – 00:30 hrs, Friday to Saturday 7am – 02:30hrs and Sunday from 13:00 – 23:30 hr.

Nivla Restaurant at the core of its operations seeks to provide a tranquil for people to come and enjoy some of the best home cooked food and music from sub Sahara Africa. It also seeks to provide facilities where business meeting, conferences and parties could be held up to the operating hours as and when required. It was never intended to be operated as a club. We will try and work with all relevant authorities to make the community a safer place to live and do business. We believe and business and brand will attracts descent clientele to the area.

We are committed to joining local scheme that prevent misuse of drugs, drunken and disorderly behaviour in the community. All matters relating to drugs will be in accordance with the Met Best Practice Guide on the handling of drugs.

Yours sincerely

Alvin Cole

Director
Nivla Restaurant

